Dropfans.io – Content Moderation & Procedures Policy

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1. Platform Overview

Dropfans.io operates a technology platform that enables content creators ("Creators") to monetize adult user-generated content via "Drops" (paywalled media), subscriptions, and tips. Through this system, registered users may:

- View Creator profiles and purchase access to specific content ("Drops").
- Subscribe to Creators for ongoing access and recurring "Drops".
- Send tips to Creators.

The content, type, and duration of materials provided by a Creator remain the responsibility of that Creator, subject at all times to Dropfans.io Terms & Conditions, this Content Moderation & Safety Policy, and applicable law. Dropfans.io operates as an intermediary but maintains strict oversight of all hosted content.

2. User Responsibilities & Prohibited Conduct

Users are solely responsible for the accuracy and legality of the information they provide during registration and use of the platform. Users warrant that:

- All personal data submitted is truthful and accurate.
- The account represents the user personally.
- They are at least 18 years of age (verified via Sumsub).

2.1 Prohibited Activities Users and Creators must not use Dropfans.io to:

- Distribute defamatory, racist, inflammatory, or otherwise unlawful material.
- Upload, request, or transmit illegal pornography (CSAM, Bestiality, etc.).
- Upload or request non-consensual content ("Revenge Porn").
- Harass, threaten, or violate the legal or personal rights of others.
- Upload content involving minors or age-ambiguous individuals.

3. Content Moderation Policy (In Depth)

3.1 Overview of the Moderation Process Dropfans.io employs a **multi-layered content moderation framework** designed to prevent, detect, and remove illegal, prohibited, or non-compliant content. The moderation process includes:

- **Preventative controls:** Mandatory ID verification at onboarding (Sumsub).

- **Pre-Publication Review:** All content is quarantined before it is visible.
- **Automated detection:** AI-driven scanning via Lasso Moderation.
- **Human moderation:** 100% human review of uploads.

3.2 Technology, Tools & Human Moderation The content moderation framework includes a combination of:

- **Automated Controls:** We utilize **Lasso Moderation's** AI tools for automated hash matching (CSAM scanning), face recognition, and age estimation on all uploads.
- **Human Moderation:** A dedicated team of moderators (via Lasso Moderation) reviews flagged and "pending" content.
- **Automation:** Used primarily for initial detection and flagging, while final enforcement decisions are taken by human moderators.

3.3 Monitoring Scope: Full Review

- **Pre-recorded content (Drops):** Subject to **100% mandatory review** prior to publication.
- **Live streaming content: N/A** (Dropfans.io does not currently support live streaming).
- **User communications:** Continuously monitored using automated keyword blacklists (blocking terms related to non-consent, incest, etc.).

3.4 Frequency of Content Review

- **Pre-recorded content:** One-time mandatory review before publication.
- **Accounts & profiles:** Periodic compliance reviews conducted every 6 months or upon updated regulatory guidance.

3.5 Pre-Recorded Content Moderation All pre-recorded content must be reviewed and approved prior to being made publicly accessible.

- **Quarantine:** Uploads are held in a "Pending" state.
- **Review criteria:**
    - 18 U.S.C. § 2257 Compliance (Face-matching against ID).
    - Consent and authorization (Model Releases).
    - Card Brand Prohibitions (No violence, hypnosis, incest, etc.).
- **Action:** Content that fails moderation is rejected immediately and not published.

3.6 Live Streaming Content Moderation

- **Not Applicable:** Dropfans.io does not offer live-streaming functionality. Any future implementation of live streaming will require an update to this policy to include real-time frame sampling and "Kill Switch" protocols.

3.7 Human Moderation Team

- **Coverage:** 24/7 moderation coverage.
- **Training:** Moderators receive training on legal compliance, adult content standards, and escalation procedures.

4. Creator ID & Verification (ID&V) Procedure

4.1 Initial Verification All Creators must complete identity and age verification before being permitted to upload content. We utilize **Sumsub** for this process.

- **Verification includes:**
    - Government-issued photo identification (Forensic validation).
    - Proof of age (18+).
    - **Biometric Liveness Check:** A 3D facial scan to confirm the person submitting the ID is physically present and matches the document.
    - Creator consent declarations and 2257 record generation.

4.2 Ongoing Verification

- Periodic re-verification is triggered upon suspicious activity or changes in account details.
- Failure to complete verification results in immediate account suspension.

5. Modern Slavery & Human Trafficking Policy

Dropfans.io maintains a **zero-tolerance policy** toward modern slavery, forced labor, or human trafficking.

- **Preventative Measures:** Mandatory "Liveness" checks prevent coerced account creation by third parties.
- **Detection:** Moderators look for signs of coercion, distress, or off-platform recruitment in content descriptions.
- **Enforcement:** Immediate suspension and reporting to the **NCMEC CyberTipline** and/or **INHOPE** where legally required.

6. Non-Consensual Content Policy

Dropfans.io strictly prohibits content created or distributed without consent (e.g., hidden camera, deepfakes, revenge porn).

6.1 Takedown Procedure & Appeals

- **Right to Removal:** Any person depicted in content may request its removal.
- **Neutral Arbitration:** If a Creator disputes a removal request (claiming a valid release exists), Dropfans.io agrees to submit the matter to a **neutral third-party arbitration association** to determine the validity of the request. **The cost of such arbitration will be borne by Dropfans.io** (who may seek reimbursement from the Creator).
- **Action:** Valid removal requests result in immediate deletion and a permanent ban for the offending Creator.

7. CSAM (Child Sexual Abuse Material) Policy

7.1 Zero-Tolerance Standard Dropfans.io prohibits all forms of CSAM, including sexual content involving minors or age-ambiguous content without verified age.

7.2 Detection & Reporting

- **Automated Tools:** Lasso Moderation performs automated hash-matching against known CSAM databases.
- **Action:** Immediate removal and account termination.
- **Reporting:** We mandatorily report all suspected CSAM to the **NCMEC CyberTipline** in accordance with 18 U.S.C. § 2258A.

8. User Reporting & Complaint Procedures

8.1 Complaint Channels Users may report illegal or brand-damaging content via the "Report" button on any content page or via email at `support@dropfans.io`.

8.2 Timelines (Card Brand Compliance)

- **Acknowledgement:** All complaints are acknowledged within **24 hours**.
- **Resolution:** We strictly adhere to a **seven (7) business day** resolution window for all content disputes.

8.3 Refund Complaints Refunds for digital content are handled on a case-by-case basis. While digital content is generally deemed "consumed" upon unlocking, Dropfans.io reviews fraud claims within **48 hours** to ensure fair resolution.

9. Enforcement & Sanctions

Violations of this policy may result in:

- Content rejection/removal.
- Immediate account suspension.
- Permanent termination and forfeiture of earnings.
- Reporting to law enforcement where required.

10. Policy Review

This policy is reviewed periodically to ensure compliance with applicable laws, Payment Processor rules, and Card Network standards.